



Supporters Charter

The Supporters Charter sets out the commitment of Porthmadog Football Club to give the supporter a safe and enjoyable experience of football.

Porthmadog Football Club will:

- provide a forum by which supporters may raise their comments or concerns
- review its standards annually
- commit to keep the supporters informed of activity at the club
- publish it's charter and make it freely available to all

The Charter

The following shall be included:-

Supporter Information

Porthmadog Football Club will

- undertake to keep it's supporters informed as to changes at the club by whatever means it decides is most cost effective.
- undertake to keep its supporters informed on a regular basis by whatever means it decides are appropriate and cost effective.
- publish its position on major policy issues.
- publish a match day programme for all 1st team league and cup matches.

Ticket Sales

Porthmadog Football Club will

- publish details of the availability of and its pricing policy of all tickets
- publish amendments at the earliest possible opportunity
- provide a range of ticket prices
- offer a method of installment payment for season tickets
- offer an appropriate concessionary ticket policy for members, senior citizens and children
- publish details of its membership scheme

Fixture lists

Porthmadog Football Club undertakes to keep supporters informed as to fixture changes by whatever means it decides is the most cost effective.

Stadium

Porthmadog Football Club

- undertakes to provide a clean and safe stadium with the appropriate facilities
- undertakes to provide access for those with special needs
- undertakes to encourage an environment free of sectarian and racial abuse

Catering

Porthmadog Football Club undertakes to provide an appropriate catering service.

Merchandising

All replica strips will have a lifespan of at least two seasons from the date of introduction. Details of the next intended change of kits will be available from the club.

Supporter contact

Porthmadog Football Club will respond to any contact from a supporter with 14 days, by the most appropriate method, unless under extreme circumstances which renders the club administration unable to respond.

Porthmadog Football Club would welcome any suggestions or questions regarding this Charter. Should you wish to do so, please contact:

Rob Bennet
Porthmadog FC Secretary
C/o Y Traeth
Porthmadog
Gwynedd
LL49 9PP
[Mobile](tel:07773488163) : 07773488163
Email : obcounty@aol.com

Charter Reviewed at Board Meeting held on 2nd January 2018